



## **Strengthening CITI Bank Services to cooperate with the Prevention and Control of the COVID-19 Announcement**

Dear Clients:

In order to fully cooperate with the prevention and control of the new coronavirus epidemic to effectively protect the safety and health of our clients, the operation arrangements of our branches and outlets may be adjusted from time to time due to the local epidemic prevention and control (for details, please refer to the latest announcements of our Citibank Website or Citibank Mobile APP).

During the epidemic prevention and control period, our bank will ensure that online channels provide orderly services. You can choose Citibank Mobile APP, Citibank Website, Citibank WeChat Service (Citibank Wealth Management, Citibank Credit Card), etc. for enquiries, transfer, repayment or other banking services, or call Citibank service hotline 95038, you can enjoy fast and efficient services without leaving home.

In the face of the epidemic, please actively protect yourself. In the fight against the epidemic, Citi is with you!

Citibank (China) Co., Ltd.  
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