



**Notification on Submission Channel Changes for Fund transfer, Time Deposit Set up and Pre-registered Beneficiary Service Applications**

Dear Customer,

Thanks for your continuous support to Citibank and we are dedicated to serve you for your financial needs. This is to notify you that we will cease applications submitted via fax channel for fund transfer, time deposit set up and pre-registered beneficiary service from 1st August, 2016.

We would like to recommend our Citibank Online and Citibank Mobile Banking as alternative remote channels for your applications mentioned above. Fund transfer and time deposit set up can be easily processed through our Citibank Online and Citibank Mobile Banking etc.. Please refer to attachment delivered together with this notice for instructions on how to use our remote channels. You may find below a quick summary on the application channels:

<b>Application Type</b>	<b>Citibank Online Banking</b>	<b>Citibank Mobile Banking</b>	<b>Phone Banking</b>	<b>Walk in Branch</b>
<b>Fund Transfer</b>	✓	✓	✓	✓
<b>Time Deposit Set up</b>	✓	✓	✓	✓
<b>Pre-registered Beneficiary</b>	✓	x	x	✓

We welcome your feedback so we can make continuous improvement to better serve you. You may share your feedback with us by contacting your personal banker/ relationship manager or contacting Citibank 24-Hour Service Hotline 400-821-1880 or 800-830-1880 (for land lines within mainland China).

Thanks again for banking with us and we look forward to serving you.

Citibank (China) Co. Ltd.  
May, 2016

**Appendix:** Instructions on How to use Citibank Online Banking and Citi Mobile Banking

- **Online Banking Registration**

You can register via Citibank Online [www.citibank.com.cn](http://www.citibank.com.cn) by using your debit card number, ATM PIN and OTP with your registered mobile number. You can download the Citibank App and login with your registered User ID and password.



- **Instructions on Pre-registered Beneficiary Service**

Your pre-registered beneficiaries will still be effective unless you make further revisions. If you would like to register pre-registered beneficiary, you will need to provide beneficiary name, account number and bank's name. You may complete registration and activation of the beneficiary information through the below listed channels:

	Channel	Acceptable Beneficiary Types
<b>Pre-registered Beneficiary</b>	Online Banking	<ul style="list-style-type: none"> <li>▪ Local Citibank RMB Account</li> <li>▪ Local Non-Citibank RMB Account</li> <li>▪ Overseas Foreign Currency Account</li> </ul>
	Walk in Branch	<ul style="list-style-type: none"> <li>▪ Local Citibank RMB Account</li> <li>▪ Local Non-Citibank RMB Account</li> <li>▪ Overseas Foreign Currency Account</li> <li>▪ <b>Local Non-Citibank Foreign Currency Account (only for account under same name)</b></li> </ul>

- **Instructions on Fund Transfer Type and Limit**

	Fund Transfer Type	Online Banking	Phone Banking
<b>RMB</b>	Transfer to own Local Citibank RMB Account	No Limit	No Limit
	Transfer to 3rd party Local Citibank RMB Account	Within daily limit of CNY 250,000	Within daily limit of CNY 150,000 (limit share with FCY fund transfer made to Pre-registered beneficiary account via Phone Banking).
	Transfer to Local Non-Citibank RMB Account	Only support Renminbi (RMB) transfers. Each transaction limit is RMB 50,000 and the daily transaction limit is RMB 250,000.	

<b>Foreign Currency</b>	Transfer to own Local Citibank Account	Minimum transaction amount is 10 for all types of Foreign Currency. Maximum transaction limit of USD 10,000 per transaction. No Daily Limit restrictions.	Within daily limit of USD 10,000 or equivalent during non-office hour if require foreign exchange.
	Transfer to Local Non-Citibank Foreign Currency Account under same name of remittance account	Within daily limit of USD 20,000 or equivalent (Online Banking only, not applicable to Mobile Banking)	Within daily limit of USD 25,000 or equivalent (limit share with RMB fund transfer made to pre-registered beneficiary account via Phone Banking).
	Transfer to Overseas Foreign Currency Account		

Notes:

1. Citibank (China) Co. Ltd. reserves right to revise transaction limit mentioned above allowed via Citibank Online Banking and Citibank Mobile Banking without further notifying customers.
2. FCY Fund transfer to local/ overseas account will be subject to relevant control restricted by SAFE regulations.
3. Please bring your ID and visit a branch in person if you would like to exchange FCY and RMB (both FCY to RMB and RMB to FCY).